

Quartz Care & Use Guidelines

It's easy to keep your Quartz countertops looking new as the day they were installed, with these easy tips.

Clean the surface with a mild fragrance free soap and water. Do not use abrasive cleaners or chemicals and solvents, such as oven and dishwasher cleaner on the surface. If they do come in contact with your countertop rinse thoroughly with warm clean water. To keep your countertops looking as luxurious as the day they were installed we recommend using one of our Stonex Natural Stone Revitalizers and/or Cleaners. All care products can be purchased at any of our showrooms.

Do not place hot pans or other objects directly on your countertops. This may cause discoloration and/or cracking. Always use trivets or mats under any hot dishes. Also place mats under ceramics, silver or other objects that could scratch the surface. Do not stand, kneel or sit on your countertops, as this could cause the Quartz to crack or break.

Quartz countertops are resistant to stains. However, as a preventative measure, wipe up any spills on the countertops within a reasonable amount of time and do not let liquid sit on the countertop overnight. The following items should be noted to prevent issues with staining

- Products containing oils or powders may leave a residue
- Repetitive use of abrasive scrubs and cleaners may dull the finish
- Oven cleaners may discolour the stone and should be avoided

Over time soap scum and hard water spots may appear on the surface of your stone. To prevent build up, rinse countertops with hot clean water on a regular basis and use paper towel to dry. For areas where build up has already started, try using a straight razor blade in a gentle scraping motion to lift the residue.

Chips in Quartz are not a common occurrence, but they can happen. Chips are often the result of a heavy object, such as a pot or pan banging into the edge of the stone. Take extra care when handling heavy objects around your Quartz countertops. If a chip does occur, don't panic. Chips can easily be repaired by one of our technicians.

If you require a service appointment please contact our Service Department using the contact information listed below.

Stonex Service Department

service@stonex.ca

226-289-2975 ext. 221

At Home Cleaning Tips for Quartz

Stain Type	Cause/Source of the Stain	Treatment
Natural Oils	<ul style="list-style-type: none"> - Olive Oil - Coconut Oil - Canola Oil - Vegetable Oil etc. 	<ul style="list-style-type: none"> -Stonex Daily Cleaner -10% bleach -Mild alcohol-based degreaser
Cosmetics	<ul style="list-style-type: none"> - Shampoo - Make- up - Hair Spray - Body creams, lotions or oils 	<ul style="list-style-type: none"> -Alcohol (Methyl Hydrate) -Stonex Daily Cleaner
Metal	<ul style="list-style-type: none"> - Rust - Metal kitchen appliances or tools - Belt buckles or pant buttons 	<ul style="list-style-type: none"> -Stonex Daily Cleaner
Food & Beverages	<ul style="list-style-type: none"> - Wine - Ketchup, Mustard - Fruits & vegetables - Herbs & spices - Coffee, or tea 	<ul style="list-style-type: none"> -Stonex Daily Cleaner -50% bleach or 100% bleach - Mild alcohol-based degreaser
Pigments	<ul style="list-style-type: none"> - Ink - Paint - Markers - Magazine/grocery bag prints 	<ul style="list-style-type: none"> -Alcohol (Methyl Hydrate) -Stonex Daily Cleaner -50% bleach or 100% bleach
Other	<ul style="list-style-type: none"> - Hard water deposits 	<ul style="list-style-type: none"> -Scale remover -Stonex Daily Cleaner -Vinegar
	<ul style="list-style-type: none"> - Soap residue and stains 	<ul style="list-style-type: none"> -Stonex Daily Cleaner - Mild alcohol-based degreaser
	<ul style="list-style-type: none"> - Candle Wax 	<ul style="list-style-type: none"> -Stone Daily Cleaner - Mild alcohol-based degreaser -Alcohol (Methyl Hydrate)